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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Ozugur, et al.	Docket:	139164
Serial No.:	10/721,558	Art Unit:	3628
Filed:	November 25, 2003	Examiner:	Tonya S. Joseph
Title:	Web Based CRM Service Using On-Line Presence Information		

AMENDMENT UNDER 37 C.F.R. § 1.116

M/S AF
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

Certificate Under 37 C.F.R. § 1.8(a)

I hereby certify that this correspondence is being transmitted via facsimile to the Patent Office to telephone number 703-872-9306, Attn: Examiner Tonya S. Joseph, on September 27, 2007 in accordance with 37 C.F.R. § 1.6(d).


Holly Rudnick

In response to the Final Office Action ("Office Action") dated July 27, 2007, Applicant respectfully requests entry of the following amendment to the claims under 37 C.F.R. § 1.116 on the grounds that the amendment places the application in condition for allowance.

ACE
Filed
with
Af
10/25/07